

# National Association of Black Compliance & Risk Management Professionals, Inc.

(Virtual) Annual Summit 2021

**Theme: Reshaping Our New Normal** 

October 6th - 8th 2021

# Agenda

# October 6th

Welcome Address & Opening Remarks

NABCRMP Board Chairperson, Adilah Anwar

NABCRMP CEO/Founder, Jennifer Newton

9:00AM to 10:00AM EST

Session 1: Return to the Office: The New Workplace – Key and Emerging Issues, Challenges & Opportunities for Risk & Compliance Leaders

## 11:15AM to 12:15PM EST

Over the past 14 months, organizations have had to navigate the abrupt discontinuity caused by COVID-19 and its residual effects. The COVID-19 pandemic has put unprecedented strain on organizations of all sizes across all industries. The uncertainty of the "new normal" is forcing employers all over the world to consider various new policies as employees return to the workplace. Emerging issues include issues related to mask mandates, normalization of telecommuting, data security concerns, and proof of vaccination requirements. In this session, panelists discuss the key and emerging issues in the workplace caused by COVID-19, the role that compliance and risk officers play in tackling these issues, and the challenges and opportunities that lie ahead for organizations and leaders.

### **Panelists:**

Daniel Williams, Global Head of Security Resilience & Partnerships, Uber Jeff Dybdahl, Senior Manager, HR Risk & Compliance, Amazon Kendra Okposo, Director, Global Compliance, Visa



Jamila Brinson, Partner, Jackson Walker

Moderator: Devon Euring, Senior Associate, Risk Operations, Fannie Mae

Session 2: Implementing Effective Strategies for Supporting Mental Health & Wellness Initiatives in the Workplace

## 1:30PM - 2:30PM EST

As people cautiously start to return to work and other daily activities, benefits advisors and employers are looking at another looming health crisis: mental well-being. While Americans are struggling to stay positive, organizations are scrambling to get employees the help they need from home. Many have taken steps to relaunch and educate employees about Employee Assistance Programs. Others have rolled out telemedicine counseling services, self-guided programs with video modules, and other behavioral health wellness tools. In this session, organizational leaders and mental health experts discuss effective strategies for supporting mental health & wellness initiatives.

#### Panelists:

Iman Gibson, Director of Wellbeing, Visa

Moderator: Lisa Jones Chandler, LCSW, Vice President, Corporate Excellence, Vibrant Emotional Health

Session 3: The Critical Role of Psychological Safety in Diversity, Equity, and Inclusion Efforts

# 2:45PM - 3:45PM EST

Mental health and diversity and inclusion are closely connected. Employees from diverse backgrounds can face lack of representation, microaggressions, unconscious bias, and other stressors that impact their mental health and psychological safety at work. A survey by McKinsey & Company found that a majority of employees have considered the inclusiveness of companies when making career decisions. In this session, safety and security experts discuss how psychological health and safety is pertinent to diversity and inclusion efforts.

# **Panelists:**

David Daniels, President/CEO, ID2 Solutions, LLC



Mary Ann Bayton, Director of Strategy and Mental Health, Workplace Strategies for Mental Health

Natalynn Dunson-Harrison, CCEP, General Manager, EEO Compliance/ Office of Diversity & Inclusion, The Port Authority of New York & New Jersey

Moderator: Sophia Ward, Vice-Chair, NABCRMP Safety & Security Industry Workgroup

Session 4: Strategies for Recruiting and Retaining Diverse Talent in a Post-Pandemic World: What Works (and Doesn't)

# 5:00PM - 6:00PM EST

The social upheaval of 2020 sparked dialogue around diversity and inclusion. Organizations are re-evaluating workplace diversity at their organizations, starting with being more thoughtful about recruiting from a broader range of talent. So why do so many organizations' recruitment practices fall short? In this session, diversity leaders discuss the importance of having the right strategy, process, technology, and people in order to implement inclusive hiring practices. You will hear from panelists who have been successful in recruiting, hiring, supporting, and retaining diverse talent. Topics discussed will include how to build the pipeline, how to expand your networks to find diverse talent, what messaging is essential to attracting them, and how to ensure that your workplace is inclusive, accessible, and welcoming to them.

#### Panelists:

Charles Britt, Founder / Principal Consultant, CyberJedi, LLC

Melvin Thomas, OMWI Strategic Engagement Officer, U.S. Securities and Exchange Commission

Helena Haynes-Carter, MBA, Sr. Director, Global Diversity, Equity & Inclusion at United Health Group

Kristi Matthews, Senior Managing Counsel, Employment, Inclusion & Diversity, and Social Impact, Visa

Moderator: Cynthia Sutherland, NABCRMP Founding Board Member

# October 7th



# Welcome Address Day 2 & Awards Presentation

NABCRMP CEO/Founder, Jennifer Newton

#### 9:00AM - 9:45AM EST

Session 5: Virtual Event, Chief Compliance Officer Roundtable: Challenges and Tactics for Tackling the New Normal (Sponsorship Opportunities Available)

## 10:15AM - 11:30AM EST

As more and more companies begin to transition employees back to in-person work, the pressure is on compliance officers to work with business leaders to ensure a safe and comfortable return-to-work. Many organizations are in various stages of reopening and state and local regulations are changing daily. All of this uncertainty and constant change can make the job of a Chief Compliance Officer (CCO) incredibly difficult. In this session we'll discuss some of the challenges and best practices for CCO's tackling the new normal. In this session, senior leaders will share key insights on what works and what doesn't.

# Panelists:

Obiamaka P. Madubuko, Chief Compliance Officer, Visa

Erica Alexander, Deputy Chief Compliance Officer at Howard University

Hope Brown, Vice President, Chief Compliance Officer, Calvert

Blessed Dele-Michael, Head of Compliance, Discovery, Inc.

Moderator: Debra Sabatini Hennelly, Founder & President, Resiliti

Please Note: This event is not open to the media or press.

Session 6: Emerging Trends in Cybersecurity & Data Privacy

#### 1:00PM - 2:00PM EST

In the wake of the COVID-19 pandemic and the resultant implementation of social distancing directives, altered business processes, and new economic realities, businesses must review and address their technology infrastructure and cybersecurity measures. In this session, cybersecurity experts discuss the top emerging cybersecurity threats and challenges and best practices on managing these risks.



# **Panelists:**

Jamal Theodore, Chair, NABCRMP Privacy & Data Security Industry Group

Monica Reagor, Vice Chair, NABCRMP Privacy & Data Security Industry Group

Christopher Stevens, Senior Privacy Consultant, Carpe Diem Strategic Services

Moderator: Jessica Holmes, Operational Risk Senior Officer, Senior Vice President, Citigroup

Session 7: Fintech & the Future of Banking and Payments

#### 2:15PM - 3:15PM EST

Fintechs, open banking, payment systems and consumer expectations are fundamentally changing the industry in which we operate. Financial institutions face the erosion of the banking relationship by fintechs and other third-party providers. In this session, we discuss the growth of financial technology, the impact of fintech on banking and the resulting regulatory and compliance challenges on banking /payments.

#### Panelists:

Adilah Anwar, Senior Consultant, Deloitte

Antonio Reynolds, Partner, Wiley Rein LLP

Erica Curry, Business Support Consultant 2, AVP - Exam and Audit Management, Wells Fargo

Ketra Lewis, Principal 1st Line Compliance Risk Management, Discover Financial Services

Moderator: Joanne Wallington, Product Counsel, Stripe

Session 8: Environmental, Social and Governance (ESG) Risk: What is it? Why it Matters? How it relates to Future DEI Efforts?

## 4:00PM - 5:00PM EST

Environmental, social and governance (ESG) is increasingly becoming a growing priority for investors. Diversity, equity, and inclusion (DEI) as a component of ESG, has generated significant attention in the media and from institutional investors who are now incorporating these considerations within their investment processes. In this session, compliance & ethics experts unpack the meaning of ESG and explain why it matters, and how it relates to future DEI efforts.



#### **Panelists:**

Trissi Gray, Sr. Director, Healthcare Compliance Operations, GI Alliance

Lisa Beth Lentini Walker, CEO & Founder, Lumen Worldwide Endeavors

Angela Crawford, Partner at Crawford & Acharya, PLLC

Hope Newsome, Managing Partner, Virtus LLP

Moderator: Debra Sabatini Hennelly, Founder & President, Resiliti

Session 9: Chief Diversity Officer Panel: Paving the Path Forward and Effecting Sustainable Change

# 5:15PM - 6:15PM EST

In this session, Chief Diversity Officers will discuss what organizations are currently doing and should be doing to advance diversity and inclusion in corporate settings, the special role that CDO's play in effectuating change, the challenges and opportunities presented for organizational leaders, and the intersection between compliance and risk functions.

### **Panelists:**

Dr. Gloria Boyd, Director, Human Resources/Chief Diversity Officer, Mississippi County

Paula Robinson, Director of Diversity & Inclusion, Rabo AgriFinance

Adrian Russell, Director of Diversity, Equity, & Inclusion / Procurement, Shiel Sexton

Moderator: Lorraine D'Angelo, President, LDA Compliance Consulting Inc.

Fireside Chat with Eyitayo "Tee" St. Matthew-Daniel, New York Office Assistant Chief of the Department of Justice Anti-Trust Division

6:30PM - 7:30PM EST



The National Association of Black Compliance & Risk Management Professionals, Inc. and the National Society of Compliance Professionals invites you to attend this Fireside Chat with Eyitayo "Tee" St. Matthew-Daniel, New York Office, Assistant Chief of the Department of Justice Anti-Trust Division.

Bio: Eyitayo "Tee" St. Matthew-Daniel currently serves as the Assistant Chief in the New York Office. She previously served as Acting Director of the Procurement Collusion Strike Force from March 2020 to November 2020, and as Counsel to the Assistant Attorney General from March 2019 until April 2020, where her work focused on criminal antitrust matters including compliance and international cartel enforcement. From June 2015 to March 2019, Tee served as a trial attorney in the Division's Washington Criminal II Section. She joined the Division in June 2015 from private practice in the Brussels, New York, and Washington, D.C. offices of international law firms, where she counseled clients on a range of civil and criminal antitrust issues. Tee is dual-qualified in New York and England and Wales (non-practicing solicitor). She earned her LL.M. from Harvard Law School in 2005 and her B.A., with first class honors, in law from Girton College, University of Cambridge in 2004.

Please Note: This event is not open to the media or press.

# October 8th

Session 10: Virtual Coffee and Conversation with Richard R. Best, Regional Director, U.S. Securities and Exchange Commission, New York Regional Office

#### 9:00AM - 10:00AM EST

The National Association of Black Compliance & Risk Management Professionals, Inc. and the National Society of Compliance Professionals invites you to attend this Virtual Coffee and Conversation with Richard R. Best, Regional Director, U.S. Securities and Exchange Commission, New York Regional Office.

**Bio:** Richard R. Best was named Regional Director of the U.S. Securities and Exchange Commission's New York Regional Office in September 2020. He was previously the Regional Director of the Salt Lake Regional Office, serving from July 2015 to February 2018, and Regional Director of the Atlanta Regional Office, serving from February 2018 to September 2020. Before coming to the Commission, Mr. Best was a Chief Counsel in the Department of Enforcement of the Financial Industry Regulatory Authority (FINRA). Mr. Best was also a Director, Senior Trial Attorney and Trial Attorney at FINRA.



Mr. Best previously worked as an Assistant District Attorney in the Office of the Bronx County District Attorney. He was a supervisor in the Office's Rackets Bureau where he managed high-profile public integrity and organized crime prosecutions, among other matters.

Mr. Best received his bachelor's degree from the State University of New York, College at Old Westbury, and a law degree from the Howard University School of Law.

Please Note: This event is not open to the media or press.

Session 11: Compliance Career Conversations (Hosted by Square)

# 11:30AM - 12:30PM EST

Come discuss all things compliance careers with Square's Compliance Leadership team and their recruiting partners. Panelists will offer ideas and insights into the different options a compliance professional can pursue throughout their career, discuss why your network matters, how to successfully prepare for interviews, and best practices related to owning your career evolution in compliance.

### Panelists:

Jackie Reynolds, Chief Compliance Officer, Square, Canada

Kia Richards, Product Compliance Manager, Square

Charlie George, Global Financial Crimes Lead, Cash App

Darnella Banks, Global Product Compliance Lead, Cash App

Session 12: Breakout Session: People Managing in a Pandemic: Managing the Impacts of the Pandemic and Social Change

#### 1:15PM - 2:15PM EST

Managers used to be selected and promoted largely based on their ability to manage and evaluate the performance of employees who could carry out a particular set of tasks. However, the impacts of the pandemic and changing employee expectations are challenging traditional definitions of the manager role. In this session, we discuss in breakout rooms the new challenges managers face in the new normal and the skill sets required to be an effective people leader.

Facilitator: Louis C. Senat, Managing Partner, McDonald Senat Law, PLLC



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